

How To - Change your Password

Jack Yumulu - 2023-03-07 - Comments (0) - Passwords

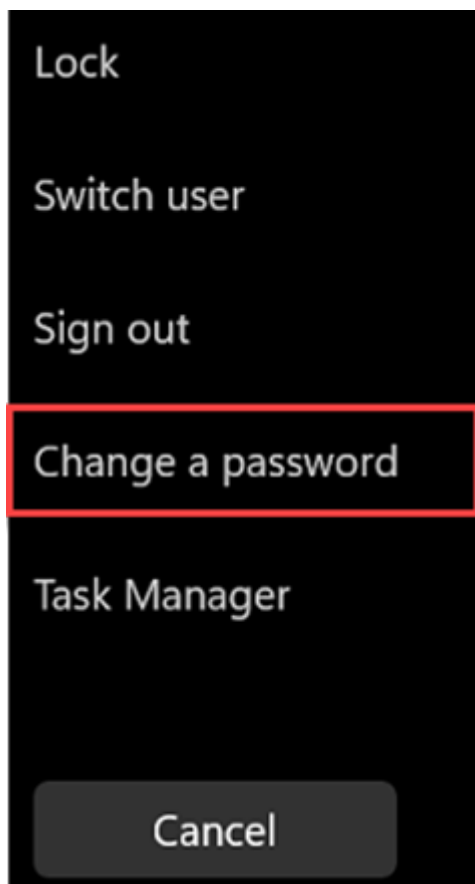
How To - Change your Password

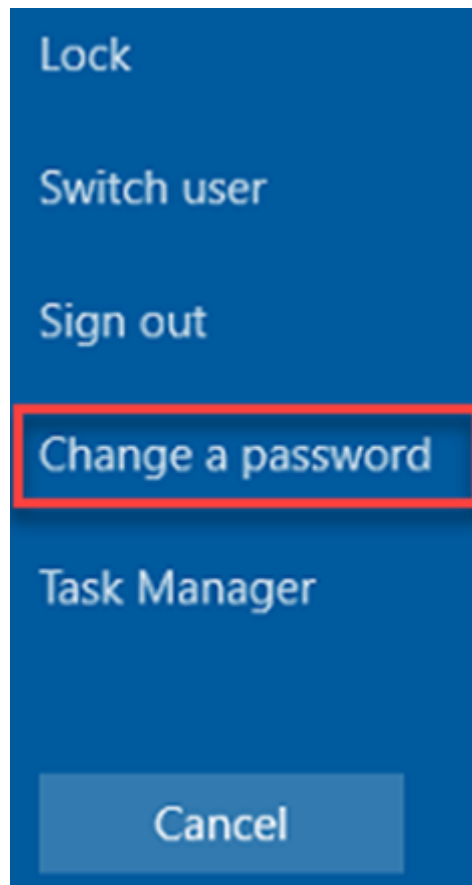
STEP 1 : Changing your password

To change your SEN provided password to something you desire press CTRL+ALT+DELETE and this will bring up the menu below:

Windows 11

Windows 10





Simply click on “Change a password” to change your SEN login. This will be your password moving forward to login and for your email. After this change, you will also need to update any device you had the previous password on.

PLEASE NOTE: You will need to meet the password policy complexity requirements. The minimum is 8 characters, with 1 capital, 1 number and 1 special character. iLoveS3N\$ for example.

If your new password does not meet the requirements, it will ask you to try again.

Enter in your old password to verify it’s you and then enter in the new password twice.



Change a password

PACIFICSTAR\jack.yumulu

Old password

New password

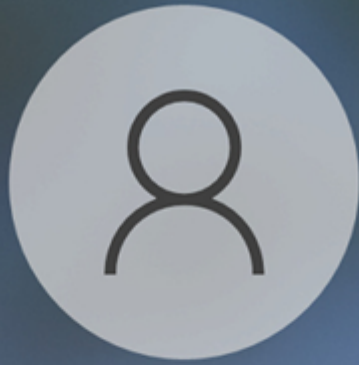
Confirm password



Sign in to: PACIFICSTAR

How do I sign in to another domain?

Cancel



Change a password

PACIFICSTAR\jack.yumulu

.....

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Sign in to: PACIFICSTAR

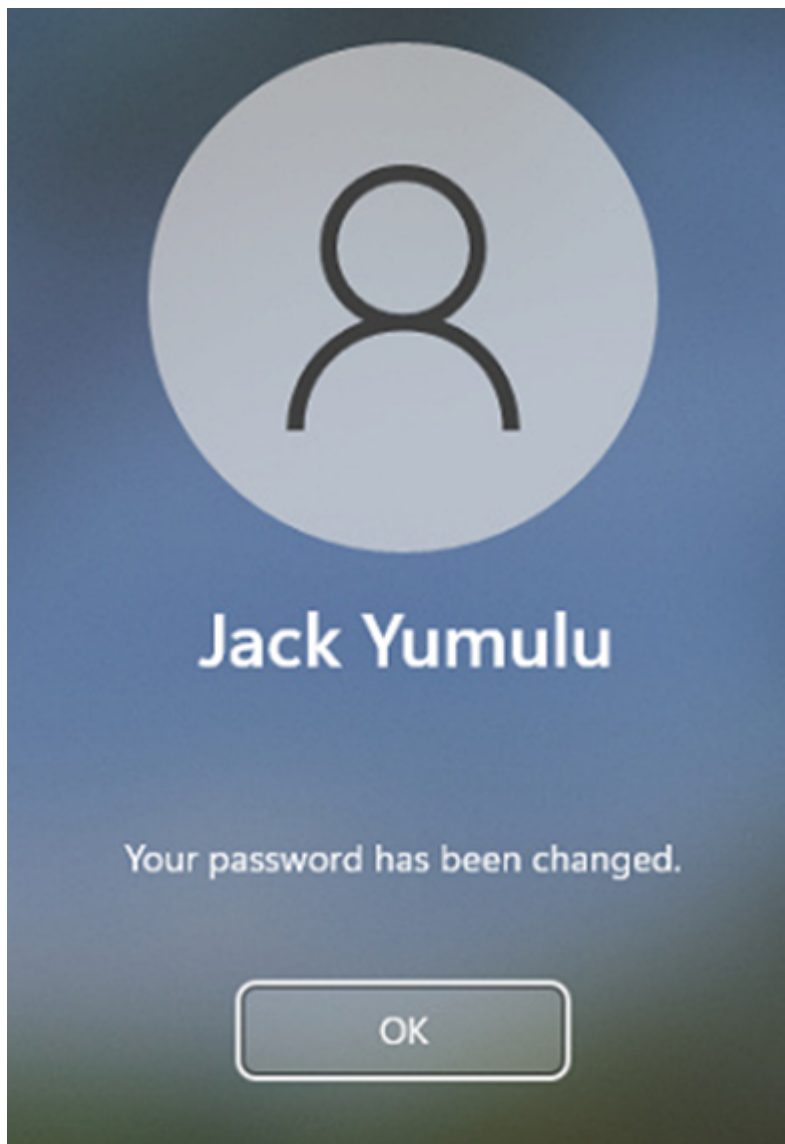
How do I sign in to another domain?

Cancel



Change a password

Changing password



Step 2: Didn't work?! THIS IS WHY!

1. You are at home and not connected to the VPN.

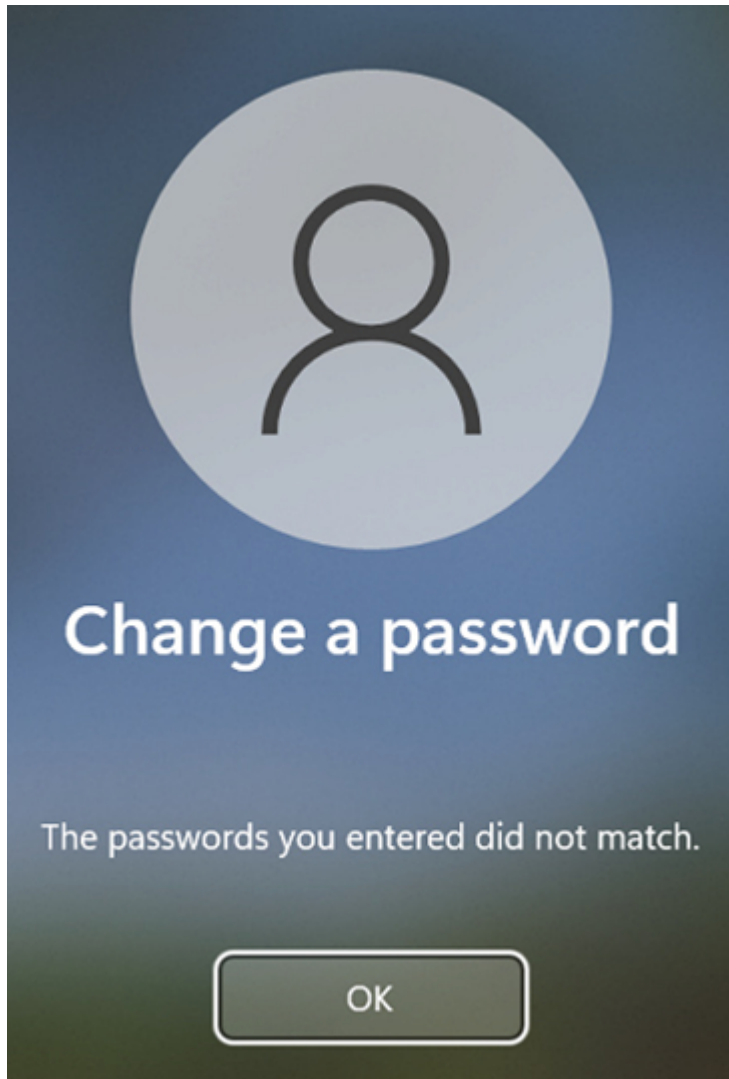


Change a password

Configuration information could not be read from the domain controller, either because the machine is unavailable, or access has been denied.

OK



2. You entered in the old password or your new password incorrectly.



3. Didn't meet the password complexity requirements.



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Sign in to: PACIFICSTAR

[How do I sign in to another domain?](#)

[Sign-in options](#)

Cancel



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Unable to update the password. The value provided for the new password does not meet the length, complexity, or history requirements of the domain.

OK

If you require assistance please contact the I.T Team, either through the intranet (<https://helpdesk.sen.com.au/new-ticket>) or by emailing SEN Helpdesk (helpdesk@sen.com.au).

Attachments

- [How-To-Change-your-Password.pdf \(409.93 KB\)](#)