SPORTS ENTERTAINMENT NETWORK.

How To – Fix Aquira Unable to contact Aquira Server

Jack Yumulu - 2025-05-21 - Comments (0) - Login Issues

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STEP 1: Ensure you are connected to the internet

Check your wifi / ethernet connection.

STEP 2: Go to Credential Manager

Type in Credential Manager in the search bar:

STEP 3: Remove senaquira

Click windows credentials and then select senaquira and select remove:

STEP 4: Restart and try again.

Disconnect from the VPN (If working from home) and restart the machine.

If you require assistance please contact the I.T Team, either through the intranet (https://helpdesk.sen.com.au/new-ticket) or by emailing SEN Helpdesk (helpdesk@sen.com.au).

Attachments

- How To – Fix Aquira Unable to contact Aquira Server.pdf (303.33 KB)