

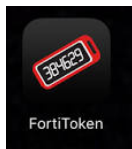
## How-To - Setup FortiClient VPN

Jack Yumulu - 2023-01-17 - Comments (0) - VPN

# Step 1: Installing the Mobile phone application on Android or iOS

To use the New FortiClient VPN, please install an app on your **mobile** called “FortiToken mobile”

from either the App store or the Google Play Store. **Then once asked to do so scan the code in the email received or type in the app code, to setup your Authentication code.**



**Email example: NOTE: You will only need to do this ONCE. This is to connect your mobile app to your VPN SEN account.**

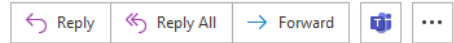
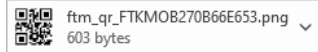
## FTM Activation on FortiGate



Sports Entertainment Network

To ● Liam Murphy

We removed extra line breaks from this message.



Fri 2/09/2022 11:50 AM

Welcome to FortiToken Mobile - One-Time-Password software token.

Please visit <http://docs.fortinet.com/ftoken.html>

for instructions on how to install your FortiToken Mobile application on your device and activate your token.

You must use FortiToken Mobile version 2 or above to activate this token.

Your Activation Code, which you will need to enter on your device later, is

"EEIGL4FBJVFPX3DG"

Alternatively, use the attached QR code image to activate your token with the "Scan Barcode" feature of the app.

You must activate your token by:

Mon Sep 5 11:50:25 2022 (GMT+10:00) Canberra, Melbourne, Sydney, after which you will need to contact your system administrator to re-enable your activation.

FortiGate

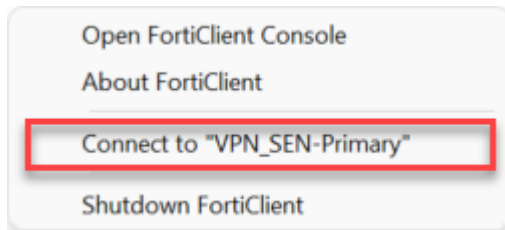
This will be used as the Multifactor authentication to connect to our VPN.

## Step 2: Connecting to the VPN via your laptop

The NEW FortiClient VPN once installed will be on your Taskbar



Right Click on it and select **\*Connect to "VPN\_SEN-Primary"**\*you should then see the below login option:



VPN Name

Username

Password

Save Password  Auto Connect  Always Up

Enter you Network Login details and Password, click "Connect"

*Example:*

Username: *Homer.Simpson / homer.simpson* (try either one depending on how your account was created)

Password: *Simpsons2022* (Your login / email password)

VPN Name

Username

Password

Save Password  Auto Connect  Always Up

It should then come back asking for your TOKEN as shown below

The Token is provided by the FortiToken APP you installed on your phone previously

This token changes so each time you connect to the VPN you will need access to the app

FortiToken Code

VPN Name

Username

Password

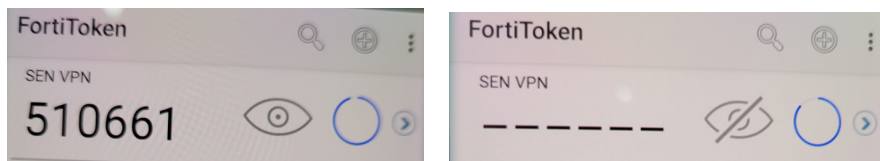
Token

Save Password  Auto Connect  Always Up

Once connected you are then in the office and can access the Network shares etc..

## Troubleshooting / Notes:

- Please also note to disconnect from the current VPN, if you haven't already done so already.
- You only need the VPN when you are not in the office.
- If your code is hidden once you reopen the app, press the privacy eye to display your code:



- Once you are done working for the day and no longer require VPN access, please disconnect from the VPN. This will ensure you do not run into problems next to time you try to reconnect to the VPN.

If you require assistance please contact the I.T Team, either through the intranet (<https://helpdesk.sen.com.au>) or by emailing SEN Helpdesk ([helpdesk@sen.com.au](mailto:helpdesk@sen.com.au)).

## Attachments

- [How-To-Setup-FortiClient-VPN.pdf \(307.25 KB\)](#)